Vendor#	14747		
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Return to: Bamb	)i Trevino
Return to.	

## LUBBOCK COUNTY TRAVEL AUTHORIZATION & PER DIEM REQUEST

THE DEPARTMENT DIRECTOR IS RESPONSIBLE FOR SECURING ALL SIGNATURES PRIOR TO TRAVEL. AN APPROVED TRAVEL AUTHORIZATION MUST BE SUBMITTED TO THE AUDITOR'S OFFICE ACCORDING TO THE ACCOUNTS PAYABLE PAYMENT SCHEDULE TO RECEIVE A TRAVEL ADVANCE. AGENDAS, BROCHURES, FLYERS, OR OTHER SUPPORTING DOCUMENTS MUST BE ATTACHED.

NAME: Trevino	Bambi		DATE: 04/24/2024		
Last DESTINATION(CIT	First Y,STATE): San Francisco	. California			
	essfully Managing		nar		
	08/14/2024 to 08				
	equested by the $\frac{22}{}$		1	2024	
5	# of Breakfasts		per meal	= \$	
5	# of Lunches	@ \$16.00	per meal	= \$	80.00
4	# of Dinners	@ \$30.00	per meal	= \$_	120.00
		Tota	l Advance	= \$	275.00
Org: 550300		Ob	<sub>ject:</sub> Travel a	nd Trainin	g
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APPROVAL FROM	TWO (2) MEMBERS OF	THE COMMISSION	IERS' COURT:		erenteere gewonen versche verwante en een op versche versche versche versche versche versche versche versche v
SIGNATURE			DATE		
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NOTE:ALL SIGNATURES ARE REQUIRED FOR TRAVEL AND/OR PER DIEM ADVANCES. FAILURE TO FILL OUT THE FORM CORRECTLY OR PROVIDE PROPER DOCUMENTATION MAY CAUSE A DELAY IN TRAVEL AUTHORIZATION AND PER DIEM ADVANCES.

#### Trevino, Bambi

From: Sent: Felici, Colleen <cfelici@amanet.org> Wednesday, April 24, 2024 11:37 AM

To:

Trevino, Bambi

Subject:

Successfully Managing People, August 15-16, 2024

**Attachments:** 

2295\_12-23\_outline.pdf

02295-02895 Successfully Managing People August 15-16, 2024

AMA San Francisco Center 780 Mission Street San Francisco, CA 94103 (415) 442-6770 https://www.amanet.org/seminar-locations/san-francisco/

Registration Opens at 8:30am Lunch Break about Noon Comfort Breaks both morning and afternoon

Date	Time		
Thursday, 08/15/2024	9:00 AM to 5:00 PM		
Friday, 08/16/2024	9:00 AM to 4:30 PM		

I'd be happy to help with registration at your convenience.

Best regards,

#### Colleen Felici

#### **Director, Customer Service**

P (518) 891-1500 ext.2422

E cfelici@amanet.org | www.amanet.org 600 AMA Way | Saranac Lake | 12983, USA



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# American Management Association's Successfully Managing People

## Learning Objectives

- Appreciate How the Role of Manager Has Changed in Today's Organizations
- Recognize the Role of Values in Managing People
- Describe the Importance of Ethical Leadership
- Identify How Your Organization's and Workgroup's Culture Shapes the Behavior of the People You Work With
- Assess Your Management and Personal Style and Adjust It to Different Situations
- Adopt the Approach Needed to Motivate Different Types of People
- Communicate Effectively with Those You Manage
- Apply the Principles of Emotional Intelligence to Achieve Greater Effectiveness
- Use Feedback to Improve Performance and Manage Difficult Employees

## Being a Manager in Today's Organization

- Recognize How Economic and Social Trends Have Changed the Manager's Role
- Define "Successfully Managing People"
- Discuss and Illustrate Specific Challenges You Face When Motivating Others in Today's Organization

# Organizational Culture and Ethical Leadership

- Define "Values" and Recognize Their Source
- Identify Ways in Which Values Impact Work Life and Productivity
- Identify the Values Conflicts in Yourself, in Others, and in the Organization
- Recognize How Values Inform an Organization's Culture
- Define "Ethics" and Recognize the Manager's Role in Setting Ethical Standards for Employees

# Personal Styles: DiSC®

- Determine Your Own Personal Profile (DiSC® Profile)
- Gain Insight in to the Strengths and Limitations of Your DiSC® Profile
- Use Behavioral Cues to Determine Others' Personal Styles
- Gain Insight into How to More Effectively Work with Other Personal Styles

## Motivating Those You Manage

- Define "Motivation" and Identify the Important Factors in Motivation and Employee Engagement
- Understand Pre-Movitators, Motivators and Demotivators
- Differentiate Between Motivation and Engagement
- Tailor Your Motivational Efforts to Individuals and Situations
- Employ Motivational Strategies to Delegate for Engagement

## Delegation

- Identify the Different Delegation Styles, and Recognize How and When to Use the Guidelines
- Evaluate Employees and Situations, and Determine the Appropriate Delegation Style
- Appreciate the Importance of Openness to Trying New Delegation Styles with Employees, as Appropriate

## Communication Skills for Managers

- Use Positive Feedback to Improve Employee Commitment and Strengthen the Team
- Effectively Deliver Corrective Feedback
- Deal with Difficult Employees

## Emotional Intelligence

- Define "Emotional Intelligence"
- Describe the Competencies of Emotional Intelligence
- Develop a Strategy for Improving Your Emotional Intelligence
- Manage and Adapt the Emotional Behaviors You Exhibit That Impact Your Leadership and the Team Environment
- Integrate Empathy to Promote Strong Relationships